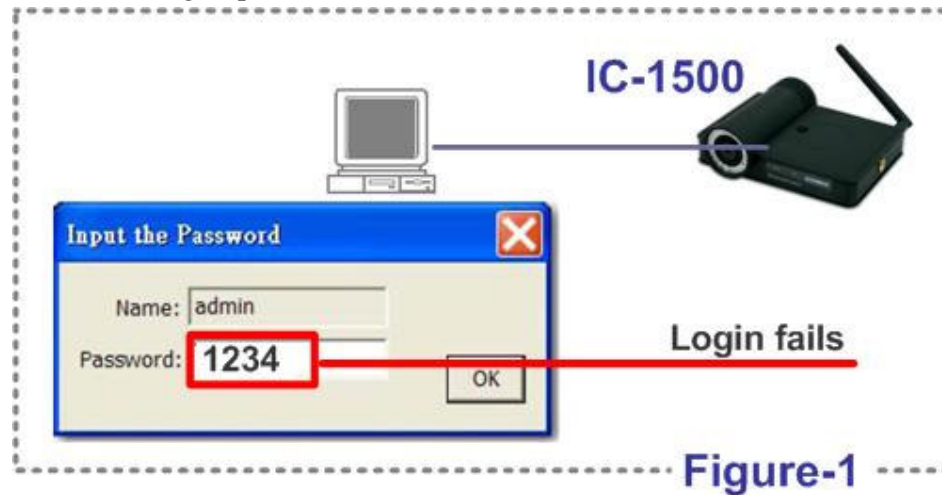# What if the password offered in the manual fails to login

This FAQ applies to the following models:
＊ **IC-1500 series**

Introduction:

When trying to login to the IC-1500 using the shipping utility, the default password " 1234 " fails (as illustrated in the **Figure-1**), please upgrade the IC-1500 based on the following steps.
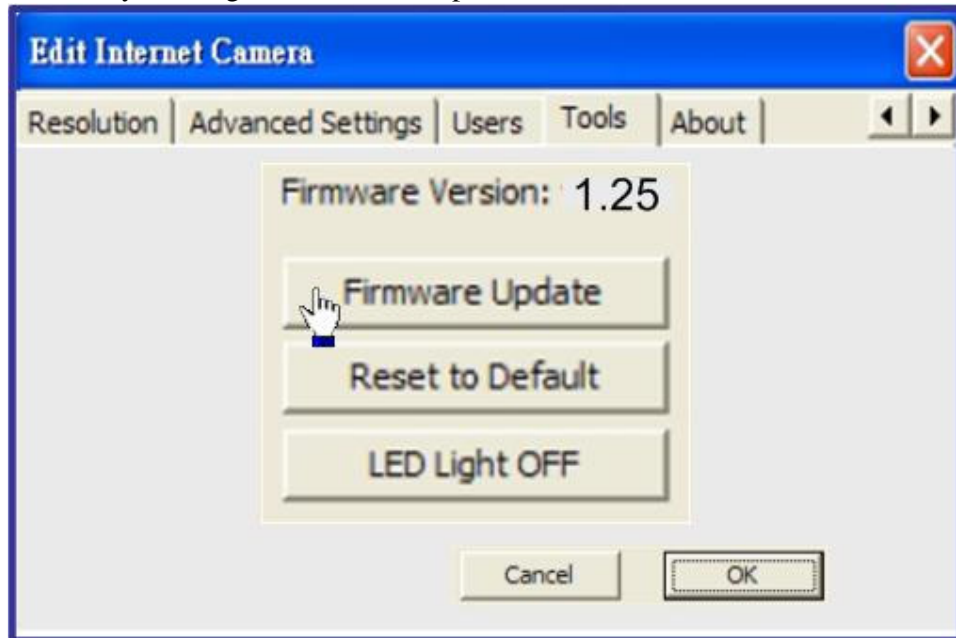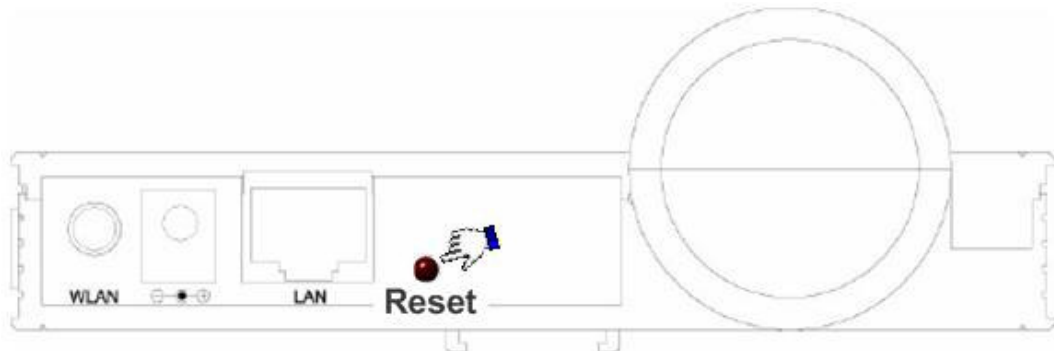

Figure-1

Step by Step:

Step 1 : Download the latest firmware (v1.27 or above) and software (v1.49 or above) at the following link
http://www.edimax.com/en/support_detail.php?pd_id=54&pl1_id=8&pl2_id=35

Step 2 : Run the installation Wizard (setup1.ext) downloaded from the above **Step 1** link.

Step 3 : Execute (double-click) the "Setup1.exe" file. When this window pops up requesting the password, please click the "OK" button leaving the password box blank as shown in the **Figure-2**.

Figure-2

Step 4 : Conduct the firmware upgrade (downloaded at the above **Step 1** link.) by clicking the "Firmware Update" button.

Step 5: Reset the IC-1500 by hold down the "reset"button in the rear panel for 10 seconds when the power is on.

All the required steps are completed. Now, the default "1234" works for logging into the IC-1500. Edimax appologize for bring you so much trouble.